From: Barrett Daliah < Daliah.Barrett@haringey.gov.uk>

**Sent:** 08 May 2022 21:12

To: Barrett Daliah < Daliah.Barrett@haringey.gov.uk >

Subject: FW: The Dukes Head N6 5JG

Dear residents of Highgate,

I understand you have expressed your concerns regarding our 1am license.

We must stress. The Dukes Head is NOT extending its closing hours.

The Dukes Head has had a 1am license since 2005 and it is important to us we maintain this license.

However, we completely understand your concerns regarding live music until 1am.

It is not ideal for local residents.

Therefore we are willing to reduce the times of any live music from a 1am finish to a 10pm finish, Monday to Saturday and an 8pm finish on Sundays (instead of 1am)

Please bare in mind we are a country music bar, any live music we do have will be strictly of this genre.

We will only have solo acoustic, duos and three piece acts.

We will never have a full band with amplifiers and drum kits, therefore a noise limiter will not be required.

We have never received any complaints from any of the residents that live directly above The Dukes Head regarding noise on the rare occasions we have had live music.

We must reiterate we are not trying to be a live music venue .We simply wish to have on occasion some local country music artists play short ascetic sets that end at a reasonable hour.

We serve top quality imported beers from around the world and have an extensive top shelf bourbon collection (over 100)

Serving such high quality products in plastic cups is first of all unhealthy for the environment and secondly will affect the taste of the alcohol, the ascetic and the quality of the product plus the overall experience of visiting the bar for the customer.

Our customers deserve quality glassware and service when they visit our establishment and that is something we are fully committed to.

We are a strictly an over 21's bar and ID is always required upon entry. We intend to uphold this strict policy to encourage an adult, civilised and relaxed environment for our customers.

We have found since opening, this has benefited us and our neighbours.

We have a brand new state of the art CCTV system inside and outside the building which helps us identify any wrongful behaviour or littering.

Our camera allows us to see directly into Bisham gardens where we rarely see any of our patrons descending into unless they live in Bisham gardens and are returning home after visiting The Dukes Head.

We have polite notices inside and outside the bar requesting that customers leave quickly and quietly and our staff always reiterate this come closing time.

We will be using wind breakers at the front of the building reenforcing that smokers stay within these barriers creating ample space for passers by to walk freely.

We also have a strict no drinks outside after 11pm policy, to help reduce the time spent outside towards the end of the evening which keeps the noise outside to a minimum.

We are one of the only independent pubs left in Highgate. We feel the 1am license is very reasonable seeing that The Prince of Wales and The Angel Inn both have 12am licenses ,The Gatehouse have a 12.30am license and The Highgate Inn has a 3am License as does The Village Square.

May I add many of the restaurants where people drive to also have 12am liquor licensees.

As we are currently open to 1am, many of the staff that work in the village in the hospitality industry, be it bars, pubs and restaurants visit The Dukes Head after a long hard days work and look forward to relaxing in a safe and friendly environment.

We are willing to reduce our closing hours during the week (Sunday-Wednesday) from 1am to 12am. We feel this is very reasonable considering we are a fairly new bar trying to compete in the Village.

We are born and raised in the North London area and have over 20 years experience in the north London Pub trade, operating bigger bars for many years with no issues.

We also have a 15 year lease on The Dukes Head, so as neighbours it is imperative that we all get along.

I will include the bar's phone number and my own personal mobile number should you wish to contact me day or night with any questions.

Yours sincerely, Theodore Hudson. The Dukes Head